

# CLOUD HOSTED PBX VOICE SOLUTIONS

**Switch from legacy PBX to hosted in the cloud - easily.**

CCI's hosted PBX solution is built specifically for hotels, resorts, and other hospitality environments, including military and government housing units.

Our technologically advanced PBX solution offers phone system management and billing capabilities, in addition to customer care and productivity tools - **helping you reduce costs and better serve your guests.**



## The Choice is Simple

CCI's hosted PBX solution, a cost-effective replacement for outdated phone systems, allows seamless communication to all your properties.

Don't settle for expensive legacy solutions. A hosted PBX solution allows you to connect via the Internet, making communication with staff and guests more efficient, flexible, and affordable, all while being monitored, maintained, and upgraded by CCI.

## Lower Costs

Compared to traditional PBX, cloud based services are a lot less costly. Long distance calls can be done without incurring hefty charges, and there's no need to have a dedicated PBX technician onsite for maintenance, upgrades, or repairs - it's all handled by CCI and helps to reduce your operating costs.

## Big Feature Sets

CCI's hosted PBX solution comes with multiple features aimed at helping you seamlessly connect and productively communicate.

- Local and long distance
- T1/ PRI trunking
- Moves, adds, changes - all included
- Call accounting
- Jazz Middleware business system integration
- 24/7/365 support
- Feature updates
- Advanced 911
- Voicemail
- Various other features included

## Scalability and Support

If your business relies highly on scalability and ease of configuration, CCI's hosted PBX solution offers the real-time changes you require. By accessing the control panel or admin portal, changes are implemented almost instantly. Plus, CCI's hosted PBX solution can scale as your needs change. Adding additional users or removing extensions can be easily done - you can also update your subscription plan or add features yourself through the admin portal.

Traditionally, technical issues required hours of labor and troubleshooting problems, tying up phone lines. With CCI's 24/7 support, issues are resolved fast, freeing your staff and enhancing your guest experience.

## Access Anywhere

If mobility and accessibility is a must for your business, CCI's hosted PBX solution allows you to access your VoIP features and calling solution anywhere you have Internet access. If your properties have centralized teams located in other locations, our hosted solution stays with you wherever you go. Employees have access to all the advantages and features wherever they are, simply by using a mobile application.

## Make One Call - to CCI

Take advantage of hosted cloud communications to give your business a competitive edge. Call CCI to discuss adding hosted PBX services across your properties: 800-338-9299 or email [info@ccisystems.com](mailto:info@ccisystems.com).

